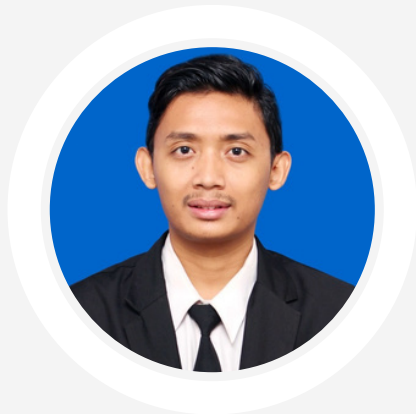




Galih Pratama Sadewo

HELPDESK & DATABASE ADMINISTRATOR

📍 Tambun Selatan, Bekasi

☎ +62 878-8841-8616

📅 September, 11th 1992
Jakarta

✉ brogalih@gmail.com

@ instagram.com/bro_galih

in linkedin.com/in/brogalih

PROFILE

Self-motivated Helpdesk and public speaker adds high level of experience in 3 years. Passionate, hardworking person to organized approach to meeting multiple, concurrent deadlines. Able to effectively self-manage during independent projects, as well as collaborate in a team setting.

SKILLS

- PHP, HTML
- MySQL, SQL Server
- PostgreSQL
- Remote Server

LANGUAGE

English, Indonesia

WORKING EXPERIENCE

HELPDESK TRAINER & USER SUPPORT

Lembaga Kebijakan Pengadaan
Barang dan Jasa Pemerintah

Jun 2021 - Present

- Carrying out analysis, answering problems and/or escalating problems via LPSE Support
- Carry out assistance to LPSE in providing training to SPSE users according to leadership assignments
- Coordinating related to LPSE server access
- Conducting Technical Guidance training for prospective LPSE Managers, LPSE Managers or SPSE Users

DATABASE ADMINISTRATOR

PT. Trisamaya Link Harana

Dec 2017 - Jun 2021

- Delivering multiple database administration requirements across the organization.
- Managing systems integration. database management, identity access management, development tools management and usage monitoring.
- Working as part of the Data Team to support all business data requirements and network server design

RADIO ANNOUNCER

PT. Radio Suara Istana (Starjogja FM)

Apr 2016 - Mar 2017

- Produce, write, and narrate programs on the radio
- Determine news and information appropriate for broadcast
- Prepare and/or review public service announcements, underwriting announcements, pre-recorded reports and audio elements, newspapers, and program rundowns

ENGLISH TEACHER

Swift English School

Oct 2015 - Jan 2016

- Planning course material and activities
- Assessing the students progress (e.g. homework, exam grades, etc.)

EDUCATION

Bachelor Degree in
Informatic Engineering

2017

UNIVERSITAS AMIKOM YOGYAKARTA

- Skripsi entitled "Building an Application "Mastering American Accent" Based on Android Operating System

Senior High Scholl	2010
SMA Budi Utomo Perak	
Junior High School	2007
SMPN 03 Tambun Selatan	

ACHIEVMENT

SEMI FINALIST - National University English Debating Championship (NUEDC) Kopertis V Yogyakarta	2012
YOGYAKARTA DELEGATION KOPERTIS V - NUEDC Tingkat Nasional Kementerian Pendidikan dan Kebudayaan Direktorat Jenderal	2012

COURSES

PENINGKATAN KOMPETENSI TERKAIT SERVICE EXCELLENT DAN PUBLIC SPEAKING
2021
INTERNAL AUDITOR OF INFORMATION SECURITY MANAGEMENT SYSTEM (ISO/IEC 27001:2022 BASED ON ISO 19011:2018 TRAINING
2022